Digital Business Telephony

Digital Business Telephony (DBT) is a complete communication services package designed for small/medium business.

National Phone & Data offer this service, using the latest in phone and data technologies. We deliver this true business grade service directly to your location providing;

- Phone Lines
- Internet Business Grade Static Unlimited
- **VPN** with Quality of Service (Private Network)

DBT offers additional benefits;

- Low cost call rates
- Internet speeds from 2048bps to 4096bps
- Free calls between branch offices using DBT
- Phone Extensions at home for remote workers
- Inter-company call transfers no need for a phone system
- Voice mail delivery by phone or e-mail
- Simultaneous office phone and mobile ring on incoming calls
- Direct numbers for all staff Number ranges and Direct inbound dialling
- ...and many other advanced features

Relocating within the same city? - Retain your phone and fax numbers!

If relocating to a coverage area, National Phone & Data can relocate your existing phone and fax numbers to your new premises. We offer this service in all major cities Australia wide.

Example: Hurstville to Botany, Bondi to City, Parramatta to Rockdale. Call National Phone & Data for a precheck qualification on your new location.

Confidence: DBT is backed by a 100% Service Level Agreement

Internet - True Business Grade Unlimited Internet at speeds up to 4 megabit to give you the most reliable Internet connection available. This broadband facility links you directly into the back bone of the Internet providing exceptional speeds and quality of service.

Mobiles - Talk with National Phone & Data about our mobile plans and how we can save your business money on land line to mobile calls.

Single bill - National Phone & Data offer these services as a bundle so you will receive all your communication services on a single bill each month.

National Phone & Data - Scope of services; We are pleased to offer the following value added services through our extensive network of qualified personnel.



- Relocation project management
- Phone Systems PABX and Key Systems; Install and Support
- Data and Electrical cabling
- I.T. Services and Support
- Internet Website and e-mail hosting

Call National Phone & Data today for an obligation free assessment of your communications requirements. *

Contact Greg on 02 8228 7777 or e-mail info@nationalphone.com.au





Conditions and Notes

<u>Number portability</u> - All business lines are portable to National Phone & Data DBT provided you are in a DBT enabled area.

<u>Availability</u> - DBT covers 95% of the business community. Some areas of Sydney cannot take advantage of DBT technology. National Phone & Data require the number of a Telstra PSTN line to pre-qualify your site for this service.

<u>Lead time</u> - 20 working days is the usual installation time frame for this service. Number porting time frames can extend this.

<u>Alarm systems</u> - If you have a back to base alarm system, it is important to ensure at least one Telstra line is set aside and maintained for this use. This line can also be used as an emergency fallback.

<u>Minimum line requirement and call usage</u> - There is a minimum of 4 incoming lines required to use this service. If relocating or switching to National Phone & Data, a minimum of 3 numbers must be ported. A minimum of \$40 call usage per month per line applies. This is aggregated across all lines.

<u>Relocation</u> - If you relocate your business, relocation charges apply. If the DBT service cannot be provided at the new location, your telephone and a data service is required until completion of contract.

<u>Termination of Contract</u> - If the contract is terminated by the client early, then the monthly reoccurring charges is required to be paid out.

<u>Terms and conditions</u> - Full terms and conditions are disclosed when further interest of this product is expressed.

<u>Billing and Payment</u> - For your convenience, we offer your Internet & Phone on a single bill each month. **Payments terms are strictly 14 days from date of invoice.**

Express your Interest

National Phone & Data offers a free review of your companies phone account.

If you wish to proceed with this, please fax your current Phone bill, including all pages, to National Phone & Data on (02) 8080 8330. National Phone & Data will then send you back a chart of calls and savings.

If you have any questions, please call Greg on 02 8228 7777

Kind regards,

Greg Vincent Sales Director

National Phone & Data Pty Ltd

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