

Terms & Conditions – Keep Your Numbers

1. Standard phone line install charges apply at the new site.
2. There will be no charge for relocating numbers to the new lines if the business requires 4 lines or more.
3. We require at least 4 weeks to provide this service and cannot provide guarantees as to the provision of a service being delivered within a 6 week period.
4. While every attempt is made to meet deadlines, our reliance on major carriers may lead to some delays.
5. This is a National Phone & Data promotion and the offer is subject to availability.
6. National Phone & Data reserve the right to cancel this offer at any time.
7. If the business is locating within an Active service area and requires 4 lines or more, the active service will be used over the passive service.
8. Payment terms are strictly 14 days from date of invoice.
9. All invoicing is electronic and delivered monthly to the nominated e-mail account for usage in arrears and service in arrears or in advance.
10. Refer to the product service schedule for specific terms and conditions and our standard terms and conditions as per our website.
11. This document assumes the use of an “Active” service. “Active” services are not available in all areas. National Phone & Data will advise of the service type as part of an official proposal.
12. In areas where an “Active” service is not available we may provide a “Passive” service though limitations do apply. Check our web site for details.
13. This document is designed for general information use only and is not an official proposal for services.
14. References made to “our national network” may also include wholesale carriers in contract with National Phone & Data but not operated or owned by National Phone & Data.